

## Koko Team & Business â Pricing & Service Guidelines (Coming Soon)

Last updated: 2026-02-04

Currency: USD

Billing cycle: Monthly

Payments processed by Paddle (Merchant of Record).

### Plans & Pricing

- Team: USD 19 / month / organization
- Business: USD 99 / month / organization

### Whatâ s Included (high-level)

- Personal: free tier for individuals/hobby projects.
- Pro: logs history (>24h), cron run history, auto snapshots, metrics history, retention settings, advanced Git remote features, web index, developer role, SSO (OAuth).
- Team: everything in Pro, plus Teams & member management, team-owned pods & databases, RBAC (roles & scopes), SSO (OAuth + OIDC).
- Business: everything in Team, plus enterprise security & SLA (coming soon).

### Delivery / Access

- Software (SaaS). Access is provided digitally and is available immediately after purchase/activation.

### Refunds

- Refunds are handled by Paddle according to Paddle Checkout Buyer Terms.
- Paddle generally offers a 14-day refund policy from the date of purchase, subject to eligibility.

### Support

- Email: [support@kokolabs.io](mailto:support@kokolabs.io)

### Notes

- Team/Business plans are marked as 'coming soon' and may be updated prior to public launch.